COMMONWEALTH WORLDWIDE®
EXECUTIVE TRANSPORTATION
*ANYTHING BUT COMMON*

# EXCEPTIONAL SERVICE ISN'T AN ACCIDENT.

## It's the result of exceptional training.

At Commonwealth Worldwide, we don't just hire professional chauffeurs — we develop them. Our comprehensive training is designed to prepare chauffeurs for a safe, seamless and exceptional client experience.



**THE COMMONWEALTH TRAINING STANDARD**

# 5 DAYS.

### ONE UNCOMPROMISING STANDARD.

Every new Commonwealth chauffeur completes an intensive five-day program that combines service training, defensive driving, local knowledge and practical evaluation.

## 01

**COMPANY STANDARDS & CLIENT SERVICE**

Company philosophy, client expectations, discretion and professionalism.



## 02

**DEFENSIVE DRIVING**

Risk awareness, defensive techniques and hands-on driving practice.



## 03

**LOCAL KNOWLEDGE & ROUTING**

Airports, private aviation, local destinations and efficient navigation.



## 04

**PROFESSIONAL PRESENTATION**

Appearance, communication, greetings and anticipating client needs.



## 05

**PRACTICAL EVALUATION**

Written and on-road testing to demonstrate readiness for client service.



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# Training Doesn't End at Graduation.



**Annual recertification.**
**Continuous evaluation.**
**Ongoing improvement.**

Our commitment to excellence continues beyond the initial five-day program through advanced technology, regular evaluation and ongoing coaching.




1

## DRIVER MONITORING TECHNOLOGY

Netradyne Driveri® helps identify driving events and positive practices. The information supports constructive feedback and safer driving.




2

## ONGOING PERFORMANCE EVALUATION

Chauffeur performance is evaluated beyond initial training through structured observations, service feedback and assessments.



3

## ANNUAL DEFENSIVE DRIVING RECERTIFICATION

Every chauffeur completes defensive driving training as a new hire and is required to recertify annually.



4

## COACHING & REMEDIAL TRAINING

Targeted coaching and additional instruction reinforce service standards and address opportunities for improvement.